
From: Dr. Rosan Basha -Finance Officer

Sent: 10 June 2023 11:54

To: Student Grievance Redressal - SGR cell

Cc: Gurdeep Narang; Fee PRESIDENCY UNIVERSITY; Dr. Anu Sukhdev-Prof - CHE & Asst. Dean -Student Affairs

Subject: Re: Urgent Grievance: Outstanding Fees Payment Issue for Vishwas (20211CSG0071) - 2nd Year CS Engineering

Dear Team

The issue is resolved.

thanks and regards,

Dr.S.Rosan Basha,
Finance Officer,
Presidency University,
Mob.:8012333337

From: Student Grievance Redressal - SGR cell <studentgrievance@presidencyuniversity.in>

Sent: Friday, June 9, 2023 9:18 AM

To: Dr. Rosan Basha -Finance Officer <rosan.basha@presidency.edu.in>; Fee PRESIDENCY UNIVERSITY <fee@presidencyuniversity.in>

Cc: Gurdeep Narang <Dean-StudentAffairs_ChiefProctor@presidencyuniversity.in>

Subject: RE: Urgent Grievance: Outstanding Fees Payment Issue for Vishwas (20211CSG0071) - 2nd Year CS Engineering

Dear Maam,

Pls update the status of response for NAAC documentation

Thanks & Regards,

Dr. Anu Sukhdev
Asst Dean - Student Affairs
Professor, Dept of Chemistry



Annu
REGISTRAR
PRESIDENCY UNIVERSITY
BANGALORE

From: Student Grievance Redressal - SGR cell <studentgrievance@presidencyuniversity.in>
Sent: Tuesday, June 6, 2023 2:44:29 PM
To: Rosan Basha <rosan.basha@presidency.edu.in>; Fee PRESIDENCY UNIVERSITY <fee@presidencyuniversity.in>
Cc: bindubasavaraju3@gmail.com <bindubasavaraju3@gmail.com>
Subject: Fwd: Urgent Grievance: Outstanding Fees Payment Issue for Vishwas (20211CSG0071) - 2nd Year CS Engineering

Dear Mam,

PFA of the trailing mail for response.

Sent from [Outlook for Android](#)

From: Bindu Basavaraju <bindubasavaraju3@gmail.com>
Sent: Monday, June 5, 2023 4:04:41 pm
To: Student Grievance Redressal - SGR cell <studentgrievance@presidencyuniversity.in>
Subject: Urgent Grievance: Outstanding Fees Payment Issue for Vishwas (20211CSG0071) - 2nd Year CS Engineering

Janu
REGISTRAR
PRESIDENCY UNIVERSITY
BANGALORE
Registrar

PRESIDENCY UNIVER
State Name : Karn

Bank Receipt P

No. : PU-28027

Particulars

Account :

20211CSG0071 - VISHWAS B

Primary Cost Category

SKILL LAB FACILITIES FEE 15,000.00 Cr

TUITION FEES 80,293.00 Cr

Through :

66722-Federal Bank-11890100132860

On Account of :

NFT/SBI RACC NELAMA/SBIN222272750136/SBI/ADJ TWS P

Amount (in words) :

INR Ninety Five Thousand Two Hundred Ninety Three Only



Dear Students Grievance Redressal Committee,

I hope this email finds you well. I am writing to bring to your attention a pressing issue regarding the outstanding fees payment for my brother, Vishwas, who is currently pursuing his second year of CS Engineering at Presidency College. We kindly request your intervention and assistance in resolving this matter.

To provide you with a quick background, during the previous semester, Presidency College had a scheme in place wherein a discount of 10,000 rupees was offered if the fees were paid within the specified timeline. We ensured that the fees were paid within the given period using an education loan, and obtained a receipt of Rs. 95,293, which included the Presidency College stamp, indicating that it was fully paid.

However, to our surprise, we did not receive any notification regarding an outstanding amount of Rs. 293. Based on the receipt we possessed, we believed that the payment was made in full. Unfortunately, as the exam dates approached, we discovered that there was an outstanding balance of Rs. 10,293. Promptly, we raised this concern with Roshan Pasha, who acknowledged the error and allowed Vishwas to write his exams.

However, in the current semester, the online application still reflects an outstanding balance pending, despite Roshan Pasha's promise to rectify the issue. Regrettably, she has now confirmed that we need to pay the outstanding amount. This conflicting information has left us perplexed and concerned about Vishwas' academic progress.

Therefore, we kindly request the Students Grievance Redressal Committee to review and investigate this matter. We seek your assistance in resolving the discrepancy related to the outstanding fees payment for Vishwas. It is our sincere belief that the initial payment was made in full, and we trust that the committee will help ensure a fair and prompt resolution to this issue.

We greatly appreciate your attention to this matter and the support you can provide in helping us resolve it efficiently. If any additional information or documentation is required, please do not hesitate to let us know. We are available at [your contact details] to discuss this matter further.

Thank you for your immediate attention to this urgent grievance.

Sincerely,
Bindu B
9591222673


REGISTRAR


From: Exam Support
Sent: 26 August 2022 15:52
To: itsriyaasingh22@gmail.com
Cc: Controller of Examinations; Dr. Arifa Zahra-Asst.Prof-SOL; Student Grievance Redressal - SGR cell
Subject: Re: Grade re-evaluation

Dear Student,

You should forward your application to your HoD / Dean within 5 days after result declaration, after verification and remarks from the course IC / HoD and Dean office after that CoE office will process on the Review.

<https://presidencyuniversity.in/wp-content/uploads/2018/08/Application-for-Review-of-the-Grade-Awarded.pdf>

Thanking you,

With Regards,

Support Team,
Office of the Controller of Examinations,
PRESIDENCY UNIVERSITY
Itgalpur, Rajanakunte,
Yelahanka, Bengaluru 560064
Karnataka, India
Web: <https://presidencyuniversity.in>

Note: Please mention your Name and Roll Number with a detailed query whenever you are sending an email to the university support team, it helps us to resolve it in time.

From: Student Grievance Redressal - SGR cell <studentgrievance@presidencyuniversity.in>
Sent: Friday, August 26, 2022 3:32 PM
To: Exam Support <examsupport@presidencyuniversity.in>
Cc: Dr. Arifa Zahra-Asst.Prof-SOL <arifa.zahra@presidencyuniversity.in>
Subject: Fwd: Grade re-evaluation

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From: Riya A <itsriyaasingh22@gmail.com>

Sent: Friday, 26 August 2022, 11:23

To: Student Grievance Redressal - SGR cell <studentgrievance@presidencyuniversity.in>

Subject: Grade re-evaluation

Respected sir/madam,

This is regarding the results that were released this month for the first-year end-term examinations of the School Of Law. I wish to submit one of my courses (LAW20221) for reevaluation. Kindly let me know how to go about this process.

My roll number is 20211BAL0037

Batch 2021-2026

Thank you.

Warm regards,

Riya A Singh


REGISTRAR


PRESIDENCY UNIVERSITY
Registrar
BANGALORE

From: Ms. Surayya-Trainee- Finance
Sent: 22 June 2022 14:55
To: Student Grievance Redressal - SGR cell; MEERA S PILLAI
Subject: Re: Reimbursement for Uniform

Dear Team & Student,

It is already closed.

FYI, amount is credited on 8th June 2022.

Regards,
Surayya

From: Student Grievance Redressal - SGR cell <studentgrievance@presidencyuniversity.in>
Sent: Wednesday, June 22, 2022 2:48 PM
To: MEERA S PILLAI <MEERA.20202MBA0154@presidencyuniversity.in>; Ms. Surayya-Trainee- Finance <surayya@presidencyuniversity.in>
Subject: RE: Reimbursement for Uniform

Dear Mr. Surya,

Kindly close this grievance.

Regards
Dr.Anu Sukhdev
Professor and Assistant Dean – Student Affairs
Presidency University

Regards

Sent from [Mail](#) for Windows

From: [MEERA S PILLAI](#)
Sent: 31 May 2022 12:09
To: [Ms. Surayya-Trainee- Finance](#)
Cc: [Student Grievance Redressal - SGR cell](#)
Subject: Re: Reimbursement for Uniform

Dear Madan,

Surely, please do update me once you have, as since our last communication, I followed up with my father and he has not received any reimbursed amount.


REGISTRAR


I'm sure you're processing it, please update me once the amount is processed.

Best Regards,

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From: Ms. Surayya-Trainee- Finance <surayya@presidencyuniversity.in>
Sent: Saturday, May 21, 2022 9:53:09 AM
To: MEERA S PILLAI <MEERA.20202MBA0154@presidencyuniversity.in>
Subject: Re: Reimbursement for Uniform

Dear Meera,

We will process.

Regards
Madan

From: MEERA S PILLAI <MEERA.20202MBA0154@presidencyuniversity.in>
Sent: Wednesday, May 18, 2022 5:37 PM
To: Ms. Surayya-Trainee- Finance <surayya@presidencyuniversity.in>; Finance Officer Presidency University <financeofficer@presidencyuniversity.in>; Student Grievance Redressal - SGR cell <studentgrievance@presidencyuniversity.in>
Cc: Student Grievance Redressal - SGR cell <studentgrievance@presidencyuniversity.in>
Subject: Re: Reimbursement for Uniform

Dear Madan,

Please update me regarding this.

Regards
Meera

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From: MEERA S PILLAI <MEERA.20202MBA0154@presidencyuniversity.in>
Sent: Saturday, May 14, 2022 10:40:49 AM
To: Ms. Surayya-Trainee- Finance <surayya@presidencyuniversity.in>
Cc: Student Grievance Redressal - SGR cell <studentgrievance@presidencyuniversity.in>
Subject: Re: Reimbursement for Uniform



Dear Madan,

You can find the requested documents in the first mail that I've sent. I am only Applying for a refund for the uniform, I am not applying for 'CD' I Believe so no caution deposit receipt is required.

Please do the needful.

Regards,
Meera.

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From: Ms. Surayya-Trainee- Finance <surayya@presidencyuniversity.in>
Sent: Saturday, May 14, 2022 10:36:42 AM
To: MEERA S PILLAI <MEERA.20202MBA0154@presidencyuniversity.in>
Subject: Re: Reimbursement for Uniform

Dear student,

For refund, you are required to give the following documents

1. REQUEST LETTER - ADDRESSING TO FO (FINANCE OFFICER)
2. ADHAAR CARD - BOTH PARENT AND STUDENT,(IT SHOULD BE MATCH WITH FATHER ADHAR ,IF NOT SEND 10 TH OR 12 TH MARK SHEET)
3. PARENT ACCOUNT DETAILS (PASSBOOK COPY OR CANCELLED CHEQUE)
3. FEE PAID RECEIPTS
4. ORIGINAL CAUTION DEPOSIT RECEIPT WITH NO DUES (IF APPLYING FOR CD)

Regards
Madan

From: MEERA S PILLAI <MEERA.20202MBA0154@presidencyuniversity.in>
Sent: Friday, May 13, 2022 5:26 PM
To: Ms. Surayya-Trainee- Finance <surayya@presidencyuniversity.in>
Cc: Student Grievance Redressal - SGR cell <studentgrievance@presidencyuniversity.in>; Finance Officer Presidency University <financeofficer@presidencyuniversity.in>; Dr. Krishnakumar K- Prof.-SOM <krishnakumark@presidencyuniversity.in>
Subject: Reimbursement for Uniform

Dear Surayya,

Hope you are doing well!

This mail is regarding the reimbursement for the uniform.



PFA the required documents and letter to Finance Officer, let me know if anything else is required from my end.

Best Regards
Meera S Pillai
20202MBA0154

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REGISTRAR



From: Dr. Rosan Basha -Finance Officer
Sent: 22 March 2022 15:07
To: Student Grievance Redressal - SGR cell
Subject: Re: Admission Cancellation

Dear Team

It is closed and the amount refunded to the parent account on 17.03.22

thanks and regards,

Dr.S.Rosan Basha,
Finance Officer,
Presidency University,

From: Student Grievance Redressal - SGR cell <studentgrievance@presidencyuniversity.in>
Sent: Tuesday, March 22, 2022 2:53 PM
To: Dr. Rosan Basha -Finance Officer <rosan.basha@presidency.edu.in>
Subject: Fw: Admission Cancellation

Dear Madam,

Please confirm whether this grievance is closed for documentation.

Thanks &Regards,

Department of Student Welfare
Presidency University
Itagalpura, Rajankunte
Bangalore -64

From: himanshu singh <hs00000013@gmail.com>
Sent: Monday, March 14, 2022 10:35 AM
To: Rosan Basha <rosan.basha@presidency.edu.in>; Registrar <registrar@presidencyuniversity.in>;
Student Grievance Redressal - SGR cell <studentgrievance@presidencyuniversity.in>; With Drawal
<withdrawal2021@presidencyuniversity.in>; Presidency University


REGISTRAR


<admission@presidencyuniversity.in>

Subject: Re: Admission Cancellation

Here As asked i am attaching the front and back of my mother's Adhaar Card

On Mon, Mar 14, 2022, 10:02 AM himanshu singh <hs00000013@gmail.com> wrote:

Here I am attaching the documents for your reference

1. Adhaar Card of the student
- 2 Adhaar Card of the parent (father)
- 3 Adhaar Card of the parent (Mother)
- 4 Front page of the passbook
- 5 Original Fee receipt of Presidency University

On Mon, Mar 14, 2022, 9:53 AM Dr. Rosan Basha -Finance Officer <rosan.basha@presidency.edu.in> wrote:

Dear Sir

Please arrange to send the cancellation documents to Accounts

thanks and regards,

Dr.S.Rosan Basha,
Finance Officer,
Presidency University,

From: himanshu singh <hs00000013@gmail.com>

Sent: Monday, March 14, 2022 9:40 AM

To: Dr. Rosan Basha -Finance Officer <rosan.basha@presidency.edu.in>

Subject: Re: Admission Cancellation

The document required are as follows

- 1 Adhaar Card of student
- 2 Adhaar Card of parent (father)
- 3 Adhaar Card of parent (mother)
- 4 Front page of passbook
- 5 Original Fee Receipt of presidency University

On Mon, Mar 14, 2022, 9:06 AM Dr. Rosan Basha -Finance Officer <rosan.basha@presidency.edu.in> wrote:



Dear Surayya

Please check and revert immediately

thanks and regards,

Dr.S.Rosan Basha,
Finance Officer,
Presidency University,
Mob.:8012333337

From: Student Grievance Redressal - SGR cell <studentgrievance@presidencyuniversity.in>
Sent: Sunday, March 13, 2022 7:32 PM
To: Dr. Rosan Basha -Finance Officer <rosan.basha@presidency.edu.in>
Cc: Presidency University <admission@presidencyuniversity.in>; hs00000013@gmail.com
<hs00000013@gmail.com>
Subject: Fwd: Admission Cancellation

Dear Ma'am,

Please find attached the trailing mail.

Thanks and Regards
Dr.Anu Sukhdev

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From: himanshu singh <hs00000013@gmail.com>
Sent: Tuesday, 8 March 2022, 13:31
To: With Drawal <withdrawal2021@presidencyuniversity.in>; Presidency University
<admission@presidencyuniversity.in>; Student Grievance Redressal - SGR cell
<studentgrievance@presidencyuniversity.in>
Subject: Re: Admission Cancellation

Dear Sir
This is in regard to my Fee Refund Admission No-
PU/LLB/21/14038

For the last 4 months, I have been chasing the Accounts department for a refund of my fee against the cancellation of Admission, But every time I had to placate with a new excuse and date.

I had mailed all the relevant documents as I was informed by the authority that in the case of the joint holder, I need to provide Adhar card of both parents. Subsequently, I mailed:

1. Adhar Card of Mother and Father



2. Passbook 1st page
3. Transaction receipt of the same account (Fee has been deposited)

AND I am attaching the documents again

This is my second mail in this regard and the number of calls I made to the account's department is uncountable. Every time they promised you will be receiving a call from our side, but my waiting goes in vain.

I already mention that I am in grave need of money as this virus had put financial restraint on my family.

I urge and request you all to kindly look into this matter. As my request is fully compliant with the UGC cancellation policy.

I will be highly obliged for your co-operation.

Thanks and Regards

On Fri, Mar 4, 2022, 9:19 PM himanshu singh <hs00000013@gmail.com> wrote:

Hello

Good Evening Sir,

As per the telephonic conversation i have been informed that the refund amount for cancellation of my candidature and when i went to the bank i was informed that this should not be the case as there arises no issues while making the payment from any third party into a joint account.

I request you to please look into this issue as soon as possible as i am in urgent need of money as i have to pay for my coaching fees or else i will be debarred.

Looking forward for a positive response from your side.

I am also attaching the screenshot of the amazon app for your reference through which i made the payment.

Here i am attaching the required documents for withdrawal of my admission

On Tue, Sep 14, 2021, 2:12 PM With Drawal <withdrawal2021@presidencyuniversity.in> wrote:

Dear Sir/Madam

This is to acknowledge that we have received your letter for withdrawal of your admission from our University.

To process the withdrawal, Kindly mention the reason for cancellation of admission and provide us with following documents:

1. Reason for cancelling the Admission
2. Original Fee paid receipt
3. Adhaar Card copy of the student (front and back)



4. Adhaar Card copy of the student (front and back)
5. Cancelled cheque of the parent or the first page of the parent passbook.

IMPORTANT NOTE:

Parents name on Adhaar card and on Bank details should match

IMPORTANT NOTE: Parents name on Adhaar card and on Bank details should match

Only original fee paid receipt photo copy is accepted

Regards,
Refund Team



From: Exam Support
Sent: 27 October 2021 08:52
To: patanfizal@gmail.com
Cc: Student Grievance Redressal - SGR cell
Subject: Re: About my results

Dear Student,

Your Grade Card is already available on the result portal, please check with the proper exam link with the correct username and password to download the result.

Click the link to download the Result: <http://103.42.86.148/>

If you are using mobile to check and issue to download, please clear the Browser History and try OR use Laptop / PC to download your result. If any issue, please send us the error screenshot with weblink.

Thanking you,

With Regards,

Support Team,
Office of the Controller of Examinations,
PRESIDENCY UNIVERSITY
Itgalpur, Rajanakunte,
Yelahanka, Bengaluru 560064
Karnataka, India
Web: <https://presidencyuniversity.in>

Note: Please mention your Name and Roll Number with a detailed query whenever you are sending an email to the university support team, it helps us to resolve it in time.

From: Sandeep M Jadhav-Dpty -CoE <sandeep.jadhav@presidencyuniversity.in>
Sent: Wednesday, October 27, 2021 8:50 AM
To: Exam Support <examsupport@presidencyuniversity.in>
Subject: Fw: About my results

From: Student Grievance Redressal - SGR cell <studentgrievance@presidencyuniversity.in>
Sent: Tuesday, October 26, 2021 7:22 PM
To: Sandeep M Jadhav-Dpty -CoE <sandeep.jadhav@presidencyuniversity.in>



Cc: Controller of Examinations <coe@presidencyuniversity.in>
Subject: Fwd: About my results

Dear Sir,

Please find the trailing mail and request you to do the needful.

Thanks and Regards
Anu Sukhdev

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From: Patan Faizu <patanfizal@gmail.com>
Sent: Monday, 25 October 2021, 20:14
To: Student Grievance Redressal - SGR cell
Subject: About my results

I am patan fizal from 3COM3 sec
Roll : 20201CEI0163 I want first sem and second sem result mam

