



# PRESIDENCY UNIVERSITY

Private University Estd. in Karnataka State by Act No. 41 of 2013

PU/2020/34

29<sup>th</sup> September, 2020

## Circular

This is to inform to all students of the University that the following **Students Grievance Redressal Mechanism has been implemented in the University.**

Presidency University has a Students Grievance Redressal Committee comprising the following people:

| Sl. No | Name                                      | Designation                          | Membership          |
|--------|---|--------------------------------------|---------------------|
| 1      | Dr. Surendra Kumar A. M                   | Pro Vice Chancellor                  | Chairperson         |
| 2      | Dr. S.B. Anandinni                        | Associate Dean                       | Member              |
| 3      | Dr Snehaprabha T V                        | Director, DSA                        | Member              |
| 4      | Dr. Rajan Varghese                        | Dean, School of Law                  | Member              |
| 5      | Dr. Krishnakumar.K                        | Associate Dean, School of Management | Member              |
| 6      | Mr. Ashutosh Rao Chawan U (20171CSE0094)  | Student (4th Year SoE)               | Member (8951025600) |
| 7      | Mr. Shaik Mohammad Thaheer (20192MBA0189) | Student (2nd Year MBA)               | Member (9440276801) |
| 8      | Ms. Akshara Ajit Kurup (20171BAL0003)     | Student (4th Year SoL)               | Member (8884402393) |
| 9      | Ms. Shahnaaz                              | Asst. Manager- DSA                   | Member Secretary    |

Any grievance may be sent to the following email address:

**[studentgrievance@presidencyuniversity.in](mailto:studentgrievance@presidencyuniversity.in)**



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In case the student wishes to give a written copy of the grievance, he/she may submit the same at the office of Pro-Vice Chancellor, who is the Chairman of the Redressal Committee. A registry of all grievances is maintained at the Office of the Pro-Vice Chancellor.

The aggrieved student will get a communication of its decision from the Redressal Committee within 10 days (inclusive of holidays). In case the student is not satisfied with the decision of the Redressal Committee, the aggrieved student may send the grievance to the Ombudsman at the following address within 6 days:


## OMBUDSMAN

Prof. Dr. Muddu Vinay  
Acting Vice Chancellor, ICFAI University  
Rajawala Road, Selaqui, Central Hope Town, Dehradun, Uttarkhand – 248197  
Email: vc@iudehradun.edu.in

The Ombudsman will examine the case thoroughly and will pass an order which will be complied with by the University. The Ombudsman shall ensure the disposal of every application as early as possible as and not later than a month of receipt of the grievance.

Also we would like to bring to the notice that there is a national Online Students' Redressal System maintained by the University Grants Commission (Government of India) the address of which is given below. In case the grievances are not addressed by the university or the Ombudsman, the student may complain to UGC at the following portal:

<https://www.ugc.ac.in/grievance/aboutus.aspx>

  
Registrar i/c <sup>29/09/2020</sup>  
Presidency University



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