Webinar on

International Commercial Arbitration and Mediation- An Overview

Organized by

Research Club, School of Law, Presidency University, Bangalore



Date-30th October, 2021 /Duration: 2:06:05 hrs/ Platform: Microsoft Teams

INAUGURAL SESSION



MR. SHAUN GEORGE JOE (WELCOME REMARKS)

(*Moderator,* Alumni of School of law, Presidency University 2016 batch currently pursuing his LLM at the University of Glasgow in the United Kingdom)

At the outset, *Mr. Shaun George Joe*, warmly welcomed the esteemed speaker of the event, *Mr. Steve Ngo*, Honorable Vice-Chancellor & Chairman, Dr. Nissar Ahmed, Presidency University, Honorable Vice-Chancellor Dr. D Subhakar, Presidency University, Honorable Pro Vice-Chancellor Dr. Muddu Vinay, Presidency University, Dr. Tufail Ahmad Khan, head of the department & Professor of School of Law, Presidency University, faculties and participants of the event.

Further, the moderator, Mr. Shaun began explaining the theme and aim of organizing the webinar titled "*International Commercial Arbitration and Mediation: An Overview*". This webinar aims at providing an overview of the comparison and use of arbitration and mediation in International Dispute Resolution. In addition, he also mentioned that the challenges and current trends of international arbitration and mediation will also be discussed. Before beginning the session, he invited the respected head of the department, Dr. Tufail Ahmed Khan to extend an official welcome to Professor Senior in a few lines.

As the current Head of Department of School of Law, Presidency University Mr. *Tufail Ahmed Khan* expressed his pleasure and welcomed our distinguished guest also a speaker. He stated that this is the timing of where we are lacking. Our domain is limited. So to fulfil that gap we invite expert people or those soldiers who are there in the field. We're taking care of the real policy matters policy interventions. He further meant on to get on-hand experience and to have the real-life feeling to fulfill that subject requirement. We are time-limited. He appreciated Prof. Amlanika. Furthermore, Mr. Tufail Ahmed looked forward to participating and to gaining new knowledge and asked the moderator to proceed with the event.

The moderator Mr.Shaun thanked Dr. Tufail Ahmed for his kind words and further requested Professor Amlanika Bora, Head of Research Club, School of Law, and Presidency University to formally introduce the respected speaker for the day.

Prof. Amlanika Bora began her address by thanking the moderator of the event. She expressed her greetings to everyone present in the meeting. Prof. Amlanika warmly welcomed and introduced the speaker. *Professor Steve Ngo* is an International Arbitrator, Academic, and arbitration specialist. He is the founding President of Beihai Asia International Arbitration Centre, Singapore. He has advised public and private entities not only on how to dispute matters but negotiation mediation and dispute management. Over the past two decades, he has focused on Indonesia and China. The two key growth economies of Asia and Southeast t Asia. Professor Steve has extensive experience dealing with policies from all over the world, bringing strong cross-cultural proficiency to international dispute resolution processes and strategizing references team has been appointed to various positions at various reputed universities in India, including honorary professor of law national law University Delhi, international Visiting Professor Kid University's School of Law Odisha. Further, without any further delay, she kindly requested the speaker to address the audience.

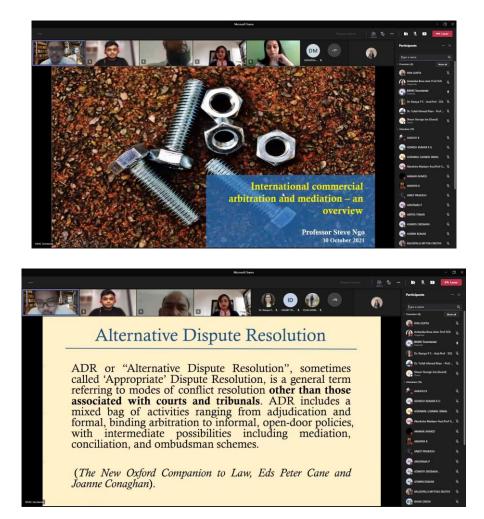
MR. STEVE NGO (REMARKS)

(Speaker, International Arbitrator, Academic and arbitration specialist, Founding President of Beihai Asia International Arbitration Centre, Singapore)

The speaker *Mr. Steve Ngo* started the session by extending his gratitude to the organizers for inviting him to deliver his remarks at this very short presentation. The speaker explained I call it short because the thing is, in a way, not only that learning is a lifelong process, but also this is a very interesting and dynamic topic that is constantly evolving and a topic that is, of course,

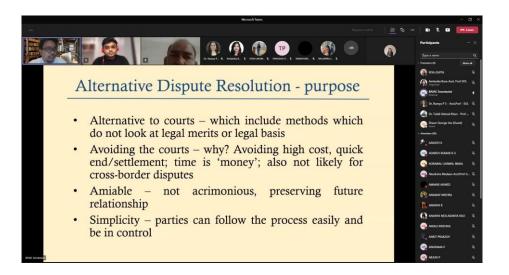
very close to his heart. And he considers this as a good opportunity to continue to pass on this knowledge and said that "It's up to us, the sky is not the limit."

So he looked forward not just to deliver one of one seminar and walking away and that was not his intention.



To start with this topic, the speaker said that it was the court that was selected for publication many years ago because we all know that the dynamics of the rule of law every 234 years are sometimes different. Now, what's interesting is that ADR is exactly the opposite. First, we have two methods of confrontation, dispute resolution disputes involving courts and jurisdictions. Now people sometimes wonder what that entails because arbitration is a court and sometimes to make matters worse we adjudicate arbitral tribunals with a panel of judges. True to all he said today, that given the nature of arbitration, the way it will behave, we can expect an arbitration process to be in place now and what, not just at present. Party for months or years, but the longest. This is a question that he has seen since today. So not as often as before, but he still hears situations or people who have received a notice of arbitration and think it is not

another important announcement, to witness a settlement. Dispute. And they choose to ignore it.

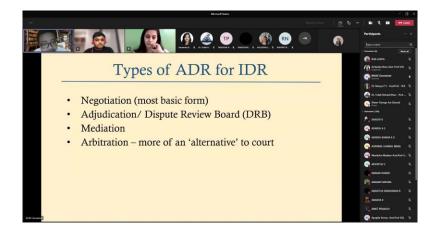


The speaker further raised the question why should this become a real-life legal process? The idea of alternative dispute resolution makes sense from the whole, wherever we invent philosophy, towards necessity and need for a solution that takes us away from the judicial system, Singapore, and India. Degree. We are part of the global legal system because we understand that the civil law system has its problems too, not the problem of releasing oil for a very long time. Courts have been viewed as an esoteric method of where or how employees use cuts that are not easily understood by the general public and ordinary people. That's right, that is, if you go to court today, you'll likely need an attorney to represent you.

And the lawyer decided, the lawyer decided on a lot of aspects of the dispute resolution, the proceedings, because they are also taken seriously but in the case of alternative dispute resolution, the costs will be fully applicable to civil disputes where the parties wish to have better control. And not just there, they want to use methods that combine them. Or bring that to the fore. The kind that can be consumed both complicates and hurts and all of these exist.

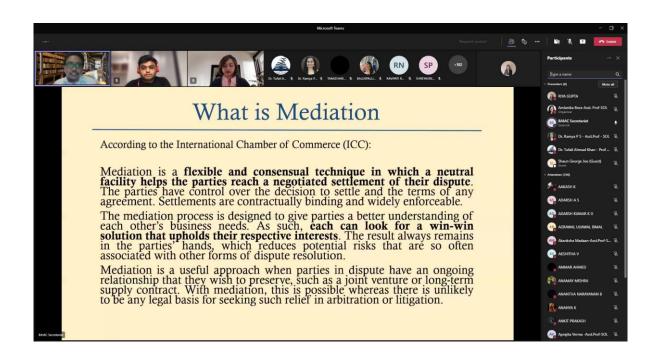
The speaker mentioned that all of these are common problems we encounter when litigating in the court system. After that, he explained the facts with a help of a joke that once upon a time, people told this joke that there was an elephant who was an elephant in the forest and went to work. And suddenly the baby elephant saw a buffalo running out of the forest, very frightened, was about to run away when the elephant looked at the map. The elephants at the buffalo house said they surrounded the older horses. He noted that there are two things in life that you should avoid. Well, the reason why we avoid going to court, the cost is high and then we want to try alternative expedited methods, a Thomas agency and sometimes like in mediation it allows the parties to go come to an amicable rather than harsh solution, and he sometimes finds the parties trying to resolve the issue amicably because they want to continue the business or contractual relationship, and thus preserve the future relationship. Because the point is if you bring a dispute to litigation or arbitration including arbitration and he wanted to emphasize that and wanted to talk about it because it's very easy to fight, that's not must be a method of settling disputes that the parties will fight. Again, he mentioned that he is not saying mediation is a guaranteed process, but it will help.

It is not necessary to understand things that you do not even understand because it describes an action in the old English language, but it is present in the mediation, the mediators or the parties coming together, only That's it, you see like this is right what you see is what you get.



So he said that he would view arbitration as an alternative to the court rather than an ADR process. We will post, arbitrate, conciliate or conciliate as ADR, but he warned that arbitration is known as a real alternative due to many legal characteristics of arbitration among others, of course, our experts passed, among others. Once you have an arbitration clause in your contract, there is certainly no alternative unless both parties agree to either avoid the arbitration clause or opt-out of the arbitration which both parties have already decided. To summon. But if not, you certainly cannot get out of the arbitration clause unilaterally.

Therefore, that's the reason why he had always argued that it's wrong to discuss arbitration not as ADR, but as wrong because it's not an alternative dispute resolution method. When it comes to an alternative, however, it means you have the choice to go to court or take the trip to someplace, but above all discuss it.



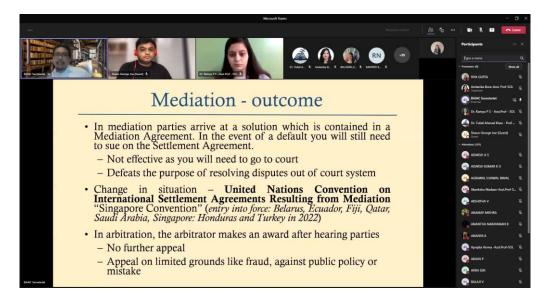
Another area mentioned by Mr. Steve was Mediation. Like, what is mediation that he can describe himself considering some of these definitions present in the above slide, one thing is for sure the ICC has described what mediation is very well. It is flexible, unanimous, in that a neutral basis helps the parties reach a negotiated settlement of disputes. He further, mentioned that sometimes people go overboard and overzealous with the overseers, and sometimes they describe mediation in a way that we don't understand, also describing mediation in a way that is not what it is supposed to be.

Mr. Steve also talked about the Mediation process where he stated that space means your legal right to mediation, but we can't talk about it. Because there is a decision-maker for the parties in arbitration or litigation, judge or arbitrator, but not in mediation. The mediator is not required to make decisions for the parties unless requested by the parties.

The speaker stated that this is where the strengths and weaknesses of arbitrary mediation must be understood. And that's why at the end of this presentation, he wanted to talk about the potential for cooperation between mediation and arbitration, which has been around for a long time, why and how we can harness the power of arbitration. The amount of power of most of these disputes to resolve. Process for him to work together. So in a few words, Mr. Steve said that this is reconciliation. Some of the basics are there but three pieces of information or explanation about mediation.



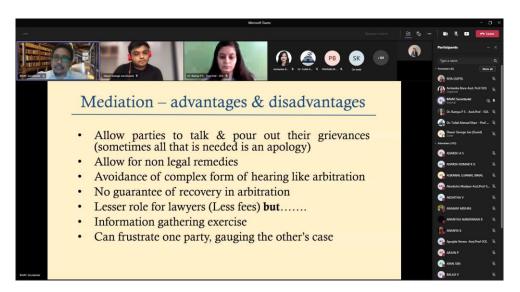
The speaker explained that the mediator is just one person. And for one thing, this mediation works. Mediation is therefore very flexible.



Mr. Steve elaborated the concept of mediation outcome via participants where he stated that participants will usually go through a mediation process, they will have the contractual terms of a debt contract, which may indicate that others can ask the parties to arbitrate first-party matters. , but like he noted that 'It is right, it's voluntary, whether it's the act itself to come to reconciliation, and voluntary service in terms of spirit, state of mind, you can't force anyone it in its place. He or she can boldly participate in the mediation process with his or her mind. It's not like when you go to arbitration or a court you'll agree, but it's the decision of one decision-maker for the parties. He mentioned about congress that it is in the process of removing the poor cousin syndrome from arbitration or focusing on arbitration, in the sense that from now on, the date of amicable settlement is to pursue an agreement that allows the centre or not just

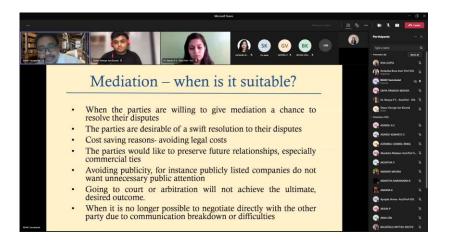
resolved amicably. And has set them to be enforceable by being enforceable in many of your world's countries or jurisdictions, like the New York convention. Therefore, he mentioned that the convention allows enforcement of an award or arbitral award in many countries and almost all countries in the world, which is even more powerful than an internal dispute, because in the case of an internal dispute if suppose some person and he has a dispute, the person will sue him in the following courts and get a judgment in his favour, good judgment. He further said one in Singapore, but differently, if it is arbitration because one can apply it under the New York convention.

Mr. Steve explained the context with an example that he can also impose Singapore arbitration award in India understatement of costs under Indian law which requires the country to be unified under section 44 of Arbitration Mediation Act but it is now under Mediation case in New York for the settlement agreement. Now it is the first step to replicating the New York convention. But more than Mr. Steve said, if you add the situations, you can see that almost every country in the world has ratified the New York convention, but the new convention is still in progress. So of course in the case of the Singapore convention, not only because it takes time and sometimes for the convention to be implemented, the country needs to either pass the law or be able to adapt it.

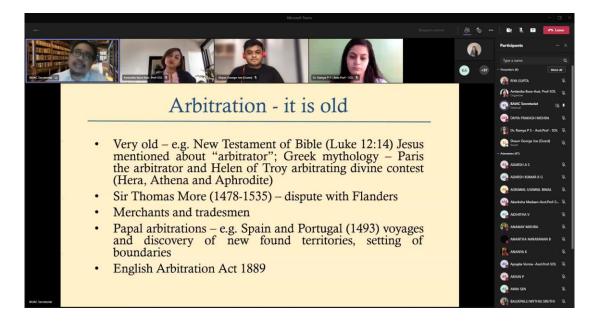


The speaker, Mr. Steve elucidated the advantages and disadvantages of mediation. He recognized that it is possible to avoid a complicated theory like arbitration, he even assured that it is quite complicated nowadays not creating a win-win situation. As a Mediator, one will be second so we will use the same standard therefore, it's pretty complicated, if someone changes the arbitrator too it's just a process and at the time of arbitration it's completely arbitrary, one might not necessarily get what he/she wants.

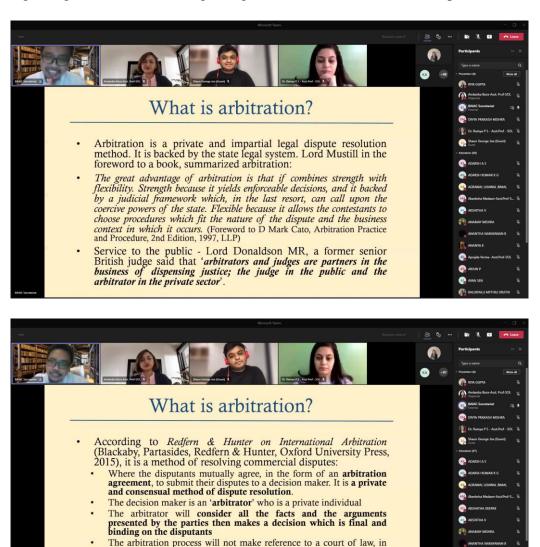
He further admitted that there are also some downsides to public mediation that is no guarantee of settlement.



Mr. Steve believed that even mediation is causing someone to leave you with only money. One must accept responsibility. Mediation can be like talking to someone talking to someone other than that, keeping the economics of the war for real because there are issues of liability and it's not as simple as the real business world. Many balances after the comments also ended early. Mr. Steve repeated by saying that arbitration commences between the parties and representatives, even if the arbitration does not undergo a full six hearing or a full hearing. Because the parties very quickly realize that there are too many resources, time, and time involved, and they decide to drop the whole thing and walk away. While haphazard arbitration is sometimes questioned as a method of resolving disputes between the parties that may arise. That is why we are looking at this information and trying to understand that these people will consider mediation and try it.



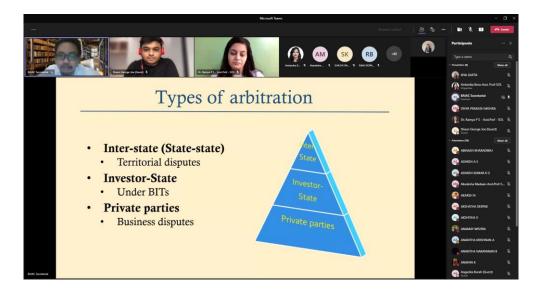
After that Mr. Steve went on to explain that arbitration is an old method of dispute resolution. The first arbitration no more than in the 1800s was rejected. So the English that interests him is the beginning of more than the beginning of modern arbitration law and practice law.



Focusing on Arbitration, Mr. Steve gave the reason for this is primarily that arbitration has been extremely helpful in helping courts reduce their civil case precedent. The court system judges the employee on a fix. So this leads to delay. Justice delayed is justice denied so that is to say, law and justice are not just done or just done, they are served only when they are designed to be done, all you all know is this. So, in a civil justice system or a dispute resolution system, when it comes to this investigation, the dispute settlement system, the court can not only be overwhelmed, but also because when the court is overwhelmed, so in such discussion, plastic is to pay a price. The courts should focus on matters of public interest rather than dealing with your business jurisdiction, your dispute, and by disputing our civil business disputes.

other words, the dispute resolution will be conducted entirely in private. However, enforcement under the New York Convention will require the assistance of a court of law if the losing party refuses to afforst the arbitrary denirity and the statement of the statement.

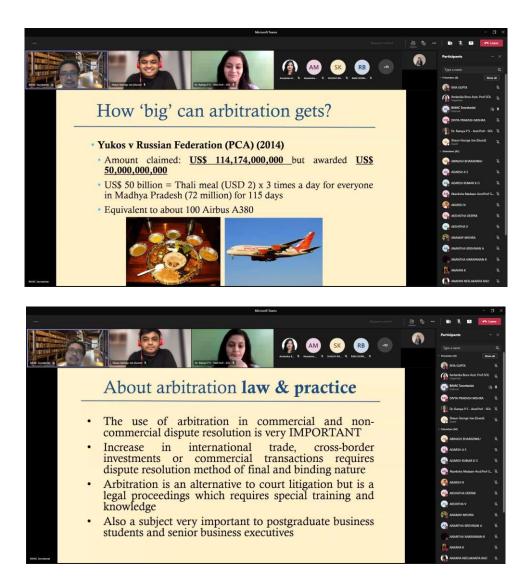
adhere to the arbitral decision of 'award' voluntarily



Outlining Arbitration the speaker explained that there are has three types. So in the common pretext of normal, commercial, private, it's the international commercial arbitration that we come across so often. But when we really of legal age and boom, we will probably know it for some of the more recent cases involving Reliance's addiction to testing scripts.

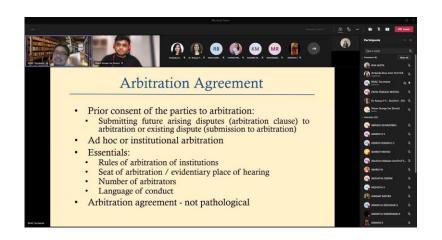


So what they are right that they often say about the Permanent Court of Arbitration clauses in territorial disputes is just to get lost. The speaker further explained the concept with a help of an example which is mentioned in the *below slide*, the most famous investor-state arbitration is the arbitration or taxing of political parties and unconstitutional arbitration.



In addition, Mr. Steve also talked about the usage of arbitration to settle commercial and noncommercial disputes stating that it is very important due to the growth of international trade, investment, cross-border relations, and all types of trade. And trade transactions between the parties. Here he was talking about investment protection. This is why arbitration facilitates this kind of cooperation between the parties, but when doing business, they enter into a contractual relationship because there are dispute resolution mechanisms that allow the parties to choose a neutral venue for this decision.

He further mentioned that it is final and binding that deem binding, and the opportunity is important so long as the parties' autonomy chooses to return them. One may choose to take the course of seriously agreeing to this and apply it to them. This is why mediation is so important. And arbitrage, especially as an alternative to coaching, is growing a newspaper or business.



After that Mr. Steve, elaborated that the strategic concept of an arbitration agreement where he informed the audience he runs a reading comprehension program by writing a law school where it is always important to give lectures, make drafts or arbitration agreements, and understand how the voluntary retirement agreements and arbitration agreements we send to our budget are written. In an arbitration agreement, he explained that it can be, but the point is a conservative crop, a place of intervention, and a place. Therefore, it is very important from the outset when drafting an arbitration agreement, pathologically appropriate arbitration agreement. This means that arbitration agreements make sense for their existence today.

It was because doctors, drafters of legal documents, and lawyers were not very professional. Arbitration is the omission of this citation without citation, bad arbitration agreement, class. This may be because the parties are vulnerable to current past arbitration clauses. Comments should give up very good arbitration agreements and arbitration agreements that not only affect arbitration and arbitration resolution but most importantly prevent disputes from arising within disputes. Often they are not parties to disputes with arbitration clauses. This is not a pathology of lawyers in that the arbitration clause is too vague to enforce the arbitration agreement on the arbitration agreement due to the ambiguity of the arbitration agreement.



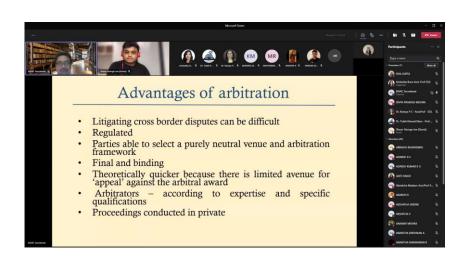
Due to limited duration of time, he told he may not be able to talk about each commodity, but capital, arbitration, law and practice, central authority law, arbitration law rules, and the UNCITRAL order law are the models to use



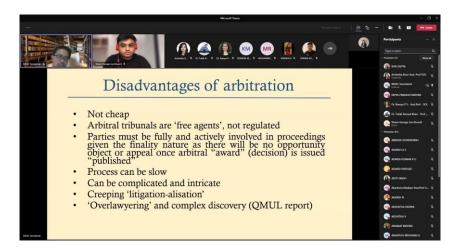
The esteemed speaker, Mr. Steve while referring to the unique features believed that this is more than just talking about the party's full potential, it represents the party's business, and not every opportunity means it's an absolute opportunity. It should be remembered, however, that the inherent nature of arbitration due to the party autonomy, the party's treatment, the parties controlling the confidentiality, and the final and binding nature of the arbitration may be enforced elsewhere.



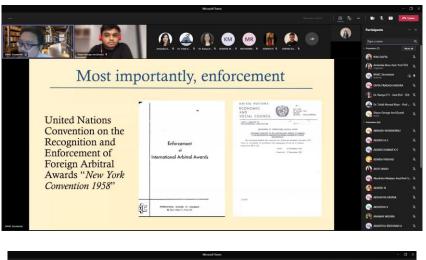
Most importantly, arbitration is not a judicial system, not a preliminary course. That is to say that mediation is not crazy.

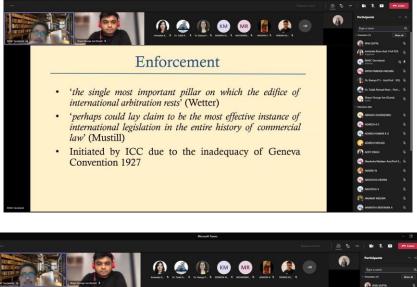


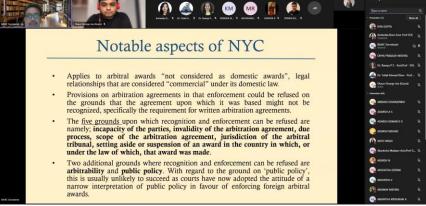
The speaker further pointed out a few advantages of it and continued by stating that this Dispute, and therefore this Arbitration, is generally contested and has nothing to do with Singapore except for the place of arbitration or applicable law. That is why neutral arbitration can be used precisely by the parties for neutral use. And a potential solution to a neutral position.



The speaker also highlighted some of the downsides of arbitration that it is not cheap, and arbitration courts have to pay. It can be complex, complex, slowly approaching globalization or judicial legalization of arbitration, or an overload of lawyers. Some commercial relations, civil matters of our time, we probably know or do not know, but it is not. But it tends to involve much more complex problems. Mr. Steve recalled that he recently got involved in an arbitration, and the aviation industry is so complicated that you don't even think about aviation or you like airplanes. Like most people, like most boys and girls, we all love flying, but he believed that we don't need to learn about the aviation industry, the licensing system, the manufacturing process because it's complicated. And advice from advisors, experts, and experts in arbitration that may be expended on paid work for such defense complex cases.



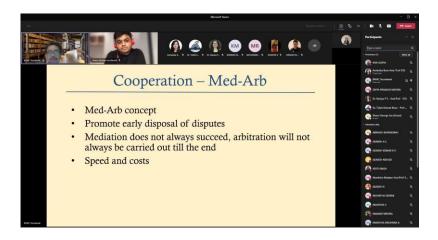




The esteemed speaker noted that immediately after World War II, the ICC wanted to promote international trade, and drafted this new convention. And the notable aspects are five reasons.



After that, Mr. Steve mentioned the problems faced in the arbitration that there is an opportunity to support them by waiving arbitration and arbitration.



Discussing the last topic the esteemed speaker, Mr. Steve suggested that in reality there may be more collaborations. We can think of something like Med-Arb and see it as a hybrid process rather than a current one to try and develop more to get the parties to settle disputes fairly. This is because arbitrations do not always take place at the NSF, so arbitrations are always successful. He concluded by reiterating that the students have a good chance and get off to a good start. And looked forward to interacting with students in the Q & A round.



Q & A SESSION

Some of the major questions asked were as follows:

- 1) Why are we not able to reduce the cost? What is the reason why it has become very costly and beyond the approach of common people?
- 2) Are there any tests that can be performed to ensure transparency in previous arbitrations?
- 3) Is the arbitral tribunal currently handling contractual disputes? Can you expect to deal with criminal arbitration disputes in the near future? Probably a small one, not a big one?
- 4) What is the future of the hybridity of mediation and arbitration? Can the hybrid mechanism bridge the arbitration and mediation gap?
- 5) Given your age and location, you've spent a lot of time in this field. What difficulties did you face in the initial process in inculcating the belief in the arbitration process in people?
- 6) How can we inculcate the belief of the arbitration process in the people of India as any solution offered apart from the judiciary is not given much value?

PROF. (DR.) P S RAMYA (VOTE OF THANKS)

(Co-convener, Co-ordinator of Research Club, School of Law, Presidency University)

Prof. Ramya remarked that it was very fascinating listening to Mr. Steve Ngo, and just to reiterate it was a very lively presentation that region chested all the aspects. On behalf of Presidency University, expressed her sincere thanks and gratitude to the esteemed speaker of this program. She extended her deepest regards to the speaker who took the time and effort and sharing such valuable insights on a very pertinent topic. She highlighted that his presentation was not only highly valuable, but he also drew on the concept of legal through realism and tied it particularly to the complexities of arbitration. She appreciated his way of explanation mentioning that she was particularly drawn to how he spoke about arbitration being a burden paper, using the burden of the courts, which she believed is a universal problem for the judiciary. She summarized the speaker's thought most importantly that his reflections and analysis reveal how the frames of arbitration despite being portrayed as very successful come with their baggage and drawbacks, which are often overlooked. She highlighted that the

audience is highly encouraged by the speaker's gracious presence, and is immensely benefited from his enlightening workflow.

Prof. P S Ramya also placed on record her sincere thanks to Honorable Vice-Chancellor & Chairman, Dr. Nissar Ahmed, Presidency University, Honorable Vice-Chancellor Dr. D Subhakar, Presidency University, Honorable Pro Vice-Chancellor Dr. Muddu Vinay, Presidency University, for their valuable suggestions. She also thanked all the key officials of the Presidency University for their immense cooperation and support.

She also expressed her gratitude to Dr. Tufail Ahmad Khan, head of the department & Professor of the School of Law, Presidency University for his constant guidance, support, and encouragement in organizing the event. She also thanked the convenor of the webinar and head of the research club Prof. Amlanika Bora for the system support.

She wholeheartedly thanked the student coordinators Mr. Divya Prakash Mishra, Rapporteur Ms. Riya Gupta, the moderator Mr. Shaun George Joe for their invaluable contribution and for making this event a success, and Prof. Swati Sharma for making the strong alumni network and enriching the webinar experiences. She extended her hearty vote of thanks to all the participants for their sincere and successful participation in this program and thanked them for gracing this event and coming up with different questions and opinions. Lastly, she extended her special gratitude to all the faculty members of the school of law teaching and the non-teaching staff of the presidency university involved in this program for their support and involvement. The session was concluded by thanking the ever-enthusiastic Research Club members for their interest.

